



September 21, 2020

Dear Residents & Family Members:

You may have received my letter by e-mail on Friday, September 18, 2020 or in person on Sunday, September 20, 2020. Regarding in-room visitation, I have had discussions with some family members and residents who feel this may not be a safe approach since the virus is so contagious. Therefore, as an alternative, we are assigning 2 rooms for indoor visitation. The Conference Room behind the Concierge and the Private Dining Room just off the Main Lobby. With this situation, we will prevent multiple people walking through the building and we will be able to set these rooms up to accommodate social distancing, ventilation and disinfecting in between visits.

I think that this is a good starting point as we move into the Fall and Winter months, where expectations by the Centers for Disease Control and Prevention (CDC) and the Department of Health (DOH) believe that we may see a second spike of the Coronavirus with the Flu. We will monitor the infection rate and hospitalization rate to determine if we can relax indoor visitation in the coming months. We appreciate your understanding in this matter and we know that your concerns are the same as ours, which is to keep everyone safe. We have been very successful since the outbreak with no residents being infected. Hopefully with our staff's continued efforts and your assistance, by continuing to wear your mask, social distancing, proper hygiene and some prayer we will continue to be COVID-19 free.

As always, should you have any questions please feel free to contact Kelly E. Reilly, our Executive Director or Wendy Becker, our Community Relations Director.

Sincerely,

T. Brian Holloway Sr., LNHA
President/Owner